# ♥ FIRST ORION WHO WE ARE

### We didn't invent the phone call. We just made it better.

We're one of the fastest-growing telecommunications technology providers in the industry, yet our mission remains the same: we're here to provide a more personalized calling experience and protect consumers from bad actors.

As the pioneers of Branded Communication, we provide businesses with the tools to deliver a successful mobile communication experience to improve brand reputation, reliability, and trust.

- 60+ issued patents + numerous pending
- 280M+ device reach
- 100+ million calls branded monthly



# We're setting the business standard for making connections.

**87% of people** admit they don't answer calls from unknown numbers – including calls they want, like ones from you. Our Branded Communication solutions put your brand name front and center when you contact your customers – not a faceless unknown number. When you let customers know you are calling, they're more likely to engage with your call, and more prepared to do business.

### DRIVE CONVERSION RATES

With branded calling you could experience a

### 76% INCREASE

in first-call conversion rates

#### DELIVER A BETTER CUSTOMER EXPERIENCE

#### 84% OF CONSUMERS

said they'd feel more valued at a customer if a business clearly identified itself when calling.

#### MAXIMIZE ROI

Implementing branded calling could result in a

> 498% ROI INCREASE

# FIRST ORION WHO WE ARE



# REACHES

U.S. DEVICES

## **Branded Text Display**

**INFORM®** 

- Personalized, 32-character message
- Displays message in call log
- Prevent bad actors from spoofing your INFORM brand display with the Paired feature, available via API





## **ENGAGE®** Branded Graphic Display

- Covers 100% of all your APP users on any Network
- Content-rich display on mobile devices
- Customized messaging
- Real-time call log display
- Works worldwide on iOS and Android

### How It Works



### Register Your Numbers

First Orion validates that you are a legitimate business and verifies your calling numbers to prevent your calls from being labeled as scam.



Create and manage your calling programs in our easy-to-use customer portal.

# Optimize Your KPIs with Analytics

The analytics provided in the Customer Portal allows businesses to make actionable insights to optimize their calling programs and maximize their ROI.

### **Future-Proof Your Calls**

The future of business calling is here - and early adopters of branded calling will get the jump on their competition. If you're ready to envision a more engaging future with your customers, **schedule a demo at firstorion.com/demo.**